



Appointment Protocol Covid-19

Health care community private practice settings have been authorized by the Government of Ontario, Ontario Chief Medical Officer, and the College of Physiotherapists of Ontario to gradually resume providing in-clinic appointments where appropriate.

KPH Physiotherapists will provide in-person care to those deemed suitable such that the benefit of in-person care outweighs the risks. We will also continue to offer telehealth virtual appointments for those who are not appropriate for in-clinic care.

KPH and our partners, CS Physiotherapy and Wellness Centre have established new policies and procedures to ensure client, staff, and community safety with every visit.

We would appreciate your cooperation in reviewing the following important protocols to be taken before, during, and after every in-person appointment.

SCREENING

- Every patient/client will be screened according to the most up-to-date and recent screen protocols outlined by the Ministry of Health of Ontario at the time the appointment is booked to ensure all patients/clients are appropriate candidates for an in-person visit.
- The screening questions will be posted on the doorway into our facility and we ask that you review the screening questions prior to entering.
- Our office assistant will screen you again upon entering our facility.

Arriving for your appointment

- Upon arrival at the clinic, please wait in your vehicle or outside until 5-minutes prior to your appointment.
- Our waiting room has been setup to maintain appropriate physical distancing between yourself, other patients/clients, therapists, and our office assistant.

Kingston Pelvic Health
720 Progress Ave, Unit 7, Kingston, Ontario
Phone: (613) 766 2009

- Please leave all personal items (totes, water bottles, coffee mugs, etc.) in your vehicle or at home.
- We also ask that, unless you require personal assistance, that you attend your appointment alone. If you require anyone to accompany you to your appointment, they will also undergo the same screening questions and procedures.

Hand Sanitizing

- Hand sanitizing stations are set up outside the clinic doors as well as just inside the clinic for your convenience. We ask that you please use sanitize your hands prior to entering the clinic and upon leaving.

Masks

- We recommend that all clients entering our clinic space wear a mask. Please bring your own mask, which can be paper or cloth.
- If you do not have a mask or have forgotten it, we will have paper disposable masks for you to use.

Washrooms

- Our in-clinic washroom will be open for your convenience.