



COVID-19 Infection Control Updates KPH

Health care community private practice settings have been authorized by the Government of Ontario, Ontario Chief Medical Officer, and the College of Physiotherapists of Ontario to gradually resume providing in-clinic appointments where appropriate.

KPH Physiotherapists will provide in-person care to those deemed suitable such that the benefit of in-person care outweighs the risks. We will also continue to offer telehealth virtual appointments for those who are not appropriate for in-clinic care.

Summary of Infection Control and Prevention Practices at KPH

1. All clients will be screened prior to booking an appointment and again at the time of their appointment.
2. We ask that clients wait in their vehicle until 5-minutes prior to their appointment and that they come alone, unless they need assistance or have a baby that is in a portable car seat. (Any assistants that come to the clinic will also be screened upon entry.)
3. Hand sanitizing stations are set up before entering our clinic, immediately inside the clinic doors, and throughout the clinic.
4. Signage is posted throughout the clinic with instructions for proper hand sanitizing techniques.
5. All clients are asked to wear a mask while in the clinic space.
6. We have removed all waiting room toys and magazines that cannot be easily cleaned.
7. The waiting area has been arranged to allow for proper physical distancing between clients and there is a plexiglass barrier set up to protect our office assistant.
8. KPH therapists will be booking extra time for each appointment to allow for thorough cleaning between patients as well as to reduce the number of people in the clinic at any one time.
9. We have well established disinfection protocols in place for all surfaces (examination tables, chairs, door handles, etc.)
10. Therapists in the clinic space will be wearing masks when physical distancing cannot be maintained, and they will continue to use the highest standard of hand sanitizing practices.